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Future Service Management (FMS) Readiness Group Meeting 09_1106

11 June 2026, 10:00 – 12:00

Teleconference

Agenda

Item No.	Agenda Item	Paper Reference	Meeting Lead	Time
Welcome (10 Minutes)			FSM Readiness Chair (CJ)	10:00 – 10:10
Items for Business				
1.	Previous Meeting Minutes and Actions Outstanding FOR DECISION	FSM Readiness_09_1106 – Meeting Minutes (GREEN) FSM Readiness_09_1106 – Actions Outstanding (GREEN)	SECAS (MBH)	10:10 – 10:20
2.	Business Impact and Incident Categorisation Mapping FOR INFORMATION	FSM Readiness_09_1106_02 (GREEN)	DCC (JA)	10:20 – 10:50
3.	Performance Reporting FOR INFORMATION <i>Late Paper</i>	FSM Readiness_09_1106_03 (GREEN)	DCC (JA)	10:50 – 11:10
4.	Maintenance Release Severity 2 Fixes FOR INFORMATION	FSM Readiness_09_1106_04 (GREEN)	DCC (SG)	11:10 – 11:25
5.	Hypercare Support Update FOR DISCUSSION	FSM Readiness_09_1106_05 (GREEN)	DCC (JA)	11:25 – 11:40
6.	Any Other Business	CLEAR	All	11:40 – 12:00